



Cedar Management Group welcomes our Elite owners to Alliance Association Bank!

AAB uses the latest payment remittance processing (lockbox) technology to accurately and quickly process and deposit your association payments. The following details are provided to assist you with making the appropriate updates to your current method of payment. Please ensure you update your payment remittance information to avoid possible delays and/or returned payments.

Payment by Check

Mail your assessment payment to the below processing center for prompt and accurate processing:

[Community Name]
c/o Cedar Management Group Processing Center
P.O. Box 621296
Orlando, FL 32862-1296

1. Include your remittance slip with your check in the windowed envelope provided to ensure your payment is accurately processed to your account.
2. If you are paying for multiple properties, please **send a separate remittance slip (found at the bottom of your statement) and check** for each property.

Your Bank's Bill Pay Service

We recommend and encourage homeowners to use the bill payment service provided by their bank. If you currently utilize your bank's Bill Payment Service, please do the following:

1. Delete the existing payment profile. Create a new profile using the address information above.
2. Ensure the check is made payable to your association and the memo portion includes the following information/instructions: Your Management Company ID - Association ID - Property Account Number (example: 7665 – 1234 – 123456789). ***This information is outlined on your statement. Please enter this into your bill pay profile as a memo.***

Pay Online

As an added enhancement Cedar Management Group offers additional payment methods for homeowners to pay their assessments. Please visit our website at www.mycmg.com/pay for these payment options:

- **One-Time eCheck** – One-Time ACH direct debit - \$1.95 fee
- **Recurring eCheck** – Recurring direct debit withdrawal allowing owners to determine the date of the debit; AAB will send a reminder email 10 days prior to the debit and there is no fee
 - ***If you already have recurring payments set up (ACH) you will receive an email with instructions on how to update your payment information. Please be on the lookout for additional emails regarding your ACH transfer.***
- **Credit/Debit Card** – All credit cards are accepted. Service fee applies and is charged at the time of payment. Credit Card service fee- 3.5% of the total payment, and a Debit Card has a flat fee of \$5.00

If you have any questions or need help updating your payment methods don't hesitate to reach out to AAB at (844) 739-2331. Or you can chat with us by visiting www.mycmg.com/chat where we offer 24/7 live chats! We also offer 24/7 live agent support via our toll free number (877) 252-3327.

Thank you for your prompt attention to this vital and important change which will allow us to better serve your association's needs.

Sincerely,

Your friends and neighbors at Cedar Management Group

